

OFFICE OF THE EXECUTIVE SECRETARY

JUDICIAL SETTLEMENT CONFERENCE EXIT SURVEY

This information will be used to inform the court system and the Settlement Judge about your experience with settlement conference. With your help, we can ensure that quality settlement services continue to be available to the citizens of the Commonwealth. This information may be shared anonymously with the Settlement Judge.

I. Case Information

You are (check one): a party to the dispute an attorney representing a party

Case type:

For this case, settlement conference was (check one):

 very appropriate somewhat appropriate not at all appropriate

Total number of hours spent in your settlement conference session(s):

Number of Sessions:

The settlement conference process was (check one):

 very helpful somewhat helpful not at all helpful

Your settlement conference ended with an agreement on (check one):

 all of the issues some of the issues none of the issues

Would you request settlement conference in the future (check one)? yes no

Would you recommend settlement conference to others (check one)? yes no

II. Settlement Judge Information

Using the following scale, please rate your Settlement Judge:

5 = Very Good 4 = Good 3 = Adequate 2 = Unsatisfactory 1 = Poor 0 = Does not apply

Settlement Judge:

Please Print First & Last Name

The Settlement Judge . . .

- | | | | | | | |
|--|---|---|---|---|---|---|
| 1. explained the settlement conference process and procedures. | 5 | 4 | 3 | 2 | 1 | 0 |
| 2. conducted the conference promptly and efficiently | 5 | 4 | 3 | 2 | 1 | 0 |

- | | | | | | | |
|---|-----|----|---|---|---|---|
| 3. established ground rules on confidentiality / ex parte communications | 5 | 4 | 3 | 2 | 1 | 0 |
| 4. was a good listener. | 5 | 4 | 3 | 2 | 1 | 0 |
| 5. allowed me to talk about issues that were important to me. | 5 | 4 | 3 | 2 | 1 | 0 |
| 6. was not overly coercive. | 5 | 4 | 3 | 2 | 1 | 0 |
| 7. helped clarify issues. | 5 | 4 | 3 | 2 | 1 | 0 |
| 8. assisted in the generation of solutions. | 5 | 4 | 3 | 2 | 1 | 0 |
| 9. conducted a fair settlement process. | yes | no | | | | |
| 10. was impartial. | yes | no | | | | |
| 11. Please share your comments on the settlement conference process and the Settlement Judge: | | | | | | |

Please mail the completed form to:
 Dispute Resolution Services
 Office of the Executive Secretary
 Supreme Court of Virginia
 100 North Ninth Street
 Richmond, VA 23219
 Fax to 804-786-4760
 or Email
drspayments@vacourts.gov